

A solution to fix firmware update issue

Recently we find that it will fail to update firmware if you place SD card in your phone and use it as internal storage, in this case, you can finish OTA package download progress, but after you click “Install now” button, error message will occur in update progress, now we find a solution for this case:

1. Go to **Settings->About phone->Wireless Update**, click “**Check for updates**” button, wait for some times to download OTA package;
2. **Please don't** click “**Install now**” and “**Install later**”, you can follow below pictures to finish firmware update (**Local updates->SD card->Android->data->com.adups.fota->files->adupsfota**)



